

COVID-19 UPDATE

William Owen, President & CEO

ICE Enterprises, Inc. is Open and Operational.

As information circulates of expanding business closures and stay-at-home orders throughout the United States, we want to reassure you that *ICE Enterprises, Inc.* will remain open and fully operational. Under the Commonwealth of Virginia's Executive Order 53 issued on March 23rd 2020, as a critical supplier to many defense, government and telecommunications customers around the world, *ICE Enterprises, Inc.* qualifies as an essential business. Our organization feels a special obligation to support our customers in providing essential services to the world during this difficult time, and we are more committed than ever to ensuring continued service and stable supply of *ICE Enterprises, Inc.* products, now when they're needed most.

ICE Enterprises, Inc. is planning and adapting promptly and appropriately to the situation to protect its workforce and maintain business continuity. We will remain open with essential on-site staff available to fulfill product needs. As much as practical, some of our team has shifted to working from home in compliance with the Commonwealth of Virginia's stay-at-home order and will continue to provide our customers with seamless service during this unprecedented time. We have instituted strict health and safety measures and elevated sanitation procedures at our facility to keep our on-site team members safe and minimize risk to the organization.

We are continuing to adhere to all recommendations from the World Health Organization (WHO) and U.S. Centers for Disease Control and Prevention (CDC) and our local authorities, assuring that our staff remain healthy. These measures include:

- Increased facility cleaning and disinfection cycles
- All travel and visitors prohibited
- Maintaining a healthy work environment with reconfigured production space to provide social distancing
- Hand washing, hand sanitizers, and all other health department recommendations for personal hygiene

We look forward to serving you as we navigate through this time of uncertainty and are praying that you and your families are well.

Please feel free to reach out to me directly if you have any questions or concerns.

William A. Owen
President, CEO
ICE Enterprises, Inc.